



February 23, 2021

Dear Valued Customer,

Our thoughts and prayers are with those impacted by the recent storm across much of the country, leading to unprecedented winter weather throughout the South and Northeast. The storm has left many without power and water in areas not fully capable of preparing for the type of weather that was experienced leading multiple states to declare a state of emergency.

In addition to many families and homes being negatively affected by the storm, petrol chemical suppliers also experienced damages and were shut down in the Gulf Coast Region. These issues coupled with storm related transportation constraints have negatively impacted the nationwide foam supply. In response, foam chemical suppliers have declared Force Majeure which is a provision used to temporarily suspend obligations made in contracts due to unforeseeable circumstances such as extreme weather. As a result of this declaration, we will be receiving significant reductions in the previously contracted allocation of foam volume during this period.

We are working closely with our vendor partners to minimize the impact on supply; however, we do anticipate some disruptions in the month of March that could limit our US upholstery and bedding production.

Thank you for your patience and understanding. We appreciate your business and will continue to do all that we can to best serve you.

Regards,

A handwritten signature in black ink that reads "John Mask". The signature is written in a cursive, flowing style.

John Mask

Head of Strategic Sales

## Winter Storm Impact on Chemical Plants in Texas

